

Third Party Claim Initiation Form

Use this form if you are the nominated Authorised Representative acting on behalf of the member, and you require to initiate a claim on the member's behalf.

For details of the insurance options available to the member, please refer to the Product Disclosure Statement (PDS), Insurance Booklet and any other materials previously provided to the member, or call the Helpline on 1800 682 525.

Important

Mercer Super uses the Insurer's electronic portal, 'eClaims', to record and submit claims to the Insurer. Please read the Privacy Policy carefully below on how personal information will be collected, used, disclosed and handled (including sensitive information) in the manner described in the AIA Australia Privacy Policy.



Please print in black or blue pen, in uppercase, one character per box.

Step 1: Complete member personal details

Plan / Product Name

Account / Membership number

Date of birth

Title: Mr Mrs Ms Miss Other

Given names

Surname

Postal address

Postcode

Best contact number

E-mail address

Step 2: Complete your details

Full name of Third Party

Date of birth

Preferred communication method

Email, or Phone

Postal address

Postcode

Best contact number

E-mail address

Relationship to member

Privacy statement

The AIA Australia Privacy Policy sets out how personal information (including sensitive information) is collected, used, handled and disclosed by us, and the purposes that information is used for (including the administering, assessing or processing any application or claim, to send communications that may be of interest and for research purposes, the provision of products and services and other purposes set out in AIA Australia's Privacy Policy). The AIA Australia Privacy Policy is available at www.aia.com.au or by calling 1800 333 613.

By providing information in eClaims (including directly or via an intermediary), or otherwise interacting or continuing with the eClaim, you confirm as the Authorised Representative of the member that you agree and consent to the collection, use, disclosure and handling of personal information (including sensitive information) in the manner described in the AIA Australia Privacy Policy on the AIA website as updated from time to time, and to the disclosure to third parties who may be located in Australia, Malaysia, South Africa, the US, Europe, Asia and other countries.

Where I provide personal and sensitive information about someone else, I am authorised to provide this information and that the person has consented to the collection, use and disclosure of personal and sensitive information by AIA Australia in the manner described in the AIA Australia Privacy Policy.

Step 4: Declaration

I declare that:

- I have read and understood the privacy statements and agree to the collection, use and disclosure of personal and sensitive information as described in those statements and where I provide information about someone else I confirm they consent to AIA Australia's privacy policy.
- I can read the privacy statement in full available at www.aia.com.au/privacy-statement
- I consent to my information being collected, disclosed and used in the manner set out in this form, and
- To the best of my knowledge, the information I have provided on this form is correct.

Signature of Third Party Representative

X

Date / /

Please return your completed form to Mercer Super Trust, GPO Box 4303, Melbourne VIC 3001.